

HOME COMFORT AGREEMENT

The logo for AFC Premium Plan features the letters 'AFC' in a large, bold, white sans-serif font. Below 'AFC', the words 'PREMIUM PLAN' are written in a smaller, white, all-caps sans-serif font. The text is set against a dark blue background that is part of a larger graphic consisting of overlapping blue and orange curved shapes.

AFC
PREMIUM PLAN

Since 1888, AFC has worked tirelessly to build a reputation of providing dependable and professional service. With that in mind, we are happy to offer customers in Central Maine our wide selection of Comfort Agreements.

Each plan is designed to protect your investment, ensure efficiency and guarantee prompt service in the event of an emergency. All plans include an annual system tune up to ensure your system is working safely and efficiently, discounts on all AFC services, and same day priority scheduling for emergencies. As a bonus, all work performed by AFC technicians is covered by our Comfort Guarantee - all workmanship is guaranteed for a period of one year. That's parts and labor, in addition to manufacturer's warranties!

Our **PREMIUM PLAN** covers just about anything that can go wrong with your home's heating system. It covers the most common controls, burner replacement and fuel supply parts as well as many parts for your warm air and/or hot water systems (see back for full details) and:

- ✓ **Priority** service for emergencies
- ✓ **OVER 165** repairs and/or part replacement are fully covered (see full details on back)
- ✓ **10% discount** on any AFC repair service - up to \$200 per year
- ✓ AFC's **Comfort Guarantee** on parts & labor
- ✓ 14-Point Precision Heating Tune Up:
 1. Perform electronic calibration and efficiency test.
 2. Inspect, clean and adjust burner.
 3. Inspect, vacuum heat exchanger and flue pipe.
 4. Check thermostat operation.
 5. Replace nozzle, strainer and filter.
 6. Check oil flow and water pressure.
 7. Lubricate and test motors, bearings, fans, zone valves and circulator pumps.
 8. Inspect and adjust safety and operating controls.
 9. Check blower motor and belt.
 10. Inspect all wiring and connections, repair as needed.
 11. Check CAD cell readings.
 12. Replace air filter.
 13. Test carbon monoxide levels.
 14. Inform customer of equipment condition. Recommend any necessary repairs.

Feel Comfortable With Us.

Residential • Commercial • Heating • Plumbing • Electrical • Propane & Oil • Heat Pumps • Home Cooling • Water Treatment
(207) 623-3851 4 Northern Avenue, Augusta AFCCOMFORT.COM

With AFC's **PREMIUM PLAN** the following parts will be repaired or replaced at no extra charge, should the parts become defective during normal use or due to routine wear and tear:

Controls	Blower Shaft	Porcelain Insulators	Fuel Pump	Diaphragm Assembly
Altimeter Gauge	Blower Wheel	Retention Head	Fuel Pump Bleeder	Draft Regulator
Aquastat	Fan Control	Solenoid Valve	Fuel Pump Fittings	Dual Valve
Blower Circuit Board	Limit Control	Turbulator	Fuel Pump Gasket	Expansion Tank
Burner Mount Relay			Fuel Pump Strainer	Extrol Tank
Cad Cell Relay	Burner Replacement Parts	Hot Water Systems	Oil Line (exposed)	Feed Valve
Circulator Relay	Air Shutter	Automatic Air Vents (boiler)	Oil Line Fittings (exposed)	Flow Control Valve
Double Aquastat	Air Stabilizer	Automatic Water Feeder	Oil Line Valve	Gate Valves
Draft Regulator	Burner Blast Tube	Bearing Assembly	Vent Cap	Globe Valve
Emergency Switch	Burner Capacitor	Circulator Complete		Heating Pipes (exposed)
High Limit Control	Burner Coupling	Circulator Coupling	Additional Covered Parts	High Pressure Regulator
High Pressure Regulator	Burner Fan	Circulator Impeller	Anti-hum Device	Low-Pressure Regulator
Low Limit Control	Burner Housing Assembly	Circulators	Glass Gauge	Low-Water Cutoff Switch
Low Pressure Regulator	Burner Master Control	Expansion Tank	Glass Gauge Washer	Low-Voltage Transformer
Pressure Control	Burner Motor	Extrol Tank	Smoke Pipe	Pop Safety Valve
Primary Control	Burner Range Gasket	Feed Valve	Air Scoop	Purge Valve
Stack Control	Burner Switch	Flow Control Valve	Automatic Air Vents (boiler)	Relief Safety Valve
Temperature Gauge	Buss Bar Transformer Leads	Heating Pipes (exposed)	Automatic Water Feeder (911s)	System 2000 Manager
Thermal Switch	Cad Cell Wires	Low-Water Cutoff Switch	Baffle	Temperature Gauge
Thermostat (manual)	Delayed Oil Valve	Pop Safety Valve	Balance Valves	Trol-A-Temp
Toggle Switches	Delayed Oil Valve Coil	Purge Valve	Baromatic Dampers	Zone Valve Complete
Triple Aquastat	Electrode Assembly	Relief Safety Valve	Bearing Assembly	Zone Valve Motor
Triple Aquastat Relay	Electrode Wires	System 2000 Manager	Blower Bearings	Zone Valve Powerhead
	End Cone	TACO 007	Blower Circuit Board	Zone Valve Relay
Warm Air System	Flare Fittings	Zone Valve Powerhead	Blower Complete	Zone Valves*
Air Filter (one set per year)	Ignition Leads (cable)	Zone Valve Relay	Blower Shaft	Circulators*
Air Regulator	Ignition Transformer Gaskets	Zone Valves*	Blower Wheel	
Air Stat	Ignition Transformer Terminal		Boiler Valves	
Blower Bearings	Ignition Wiring	Fuel Supply Parts	Circulator Complete	
Blower Complete	Low Voltage Wiring	Fill Cap	Circulator Impeller	
Blower Fan	Low Voltage Transformer	Firomatic Valve	Check Valves	
Blower Fan Belt	Nozzle	Fuel Filter Cartridge	Clock Thermostat	
Blower Motor	Nozzle Assembly	Fuel Filter Cartridge Gasket	Combustion Chamber	
Blower Pulley	Nozzle Line	Fuel Filter Complete	Diffuser	

* Service contract includes up to three zone valves and three circulators. Four or more zone valves or circulators require an additional fee.

Parts not listed above are subject to charge.

General Conditions

- Labor is covered only for the repair and replacement of listed parts.
- Exclusions: this agreement does not cover parts or labor when equipment failure is due to: lack of fuel when delivery has been delayed due to delinquency in payments or when customer is not on automatic delivery; customer leaving emergency switch in the "off" position; customer setting the thermostat too low to call for heat or dead batteries in the thermostat; power venter, draft inducer, kick-space heaters, tankless coils, domestic mixing valves, and bronze circulators; Tekmar thermostats and/or controls; other parts excluded from this agreement are parts or controls for coal and/or wood burning systems and piping not related to oil systems.
- This agreement does not cover repair or replacement of obsolete parts, such as certain zone valves, circulators and combustion chambers that are not available through regular sources of supply.
- This agreement requires that if the covered system uses fuel oil, that all fuel must be supplied by AFC - Augusta Fuel Company. Automatic Delivery with a minimum yearly usage of 500 gallons of fuel is required.
- This agreement does not cover acts of God, fire damage, flooding, or other water damage, etc., except that which is caused by ordinary wear and tear.
- There shall be no liability for any reason on the part of AFC - Augusta Fuel Company - for service performed by anyone else, unless such person is authorized in writing by AFC to perform such service or to furnish parts.
- The length of this agreement is one year. It will automatically renew at that time, unless notified of cancellation 30 days prior.
- An additional fee will be assessed if a heating system contains anti-freeze.
- AFC is not responsible for environmental damages caused by oil leaks.
- Unit must be inspected by an AFC Certified Technician prior for this agreement to be valid.

AFC Service Hours

During the life of this agreement, AFC will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is defined as no heat or a potentially dangerous situation. Non-emergency service will be performed during normal working hours, Monday through Friday, between 7:30AM and 4:00PM.